

BECOMING A VOLUNTEER CRISIS RESPONDER

Caledon\Dufferin Victim Services is a not for profit, charitable organization serving the Town of Caledon and the County of Dufferin. Our agency offers free, one-to-one, confidential assistance 24 hours a day, 7 days a week, to support anyone affected by crime and tragic circumstances.

Volunteer Crisis Responders work alongside CDVS Staff and do things like:

- Choose shifts each month to volunteer your time
- Be available during shifts to help with referrals from police, agencies and individuals
- Listen and provide emotional support over the phone
- Provide information and connection to services for victims and their families, always respecting the person's right to choose
- Provide services in English or another language that you speak
- Provide in person support at safe locations in the community

MINIMUM VOLUNTEER REQUIREMENTS

At a minimum, our volunteers must:

- Be at least 18 years old
- Obtain a clear vulnerable sector police check
- Be able to attend training and monthly meetings
- Be available to complete a minimum of 3 shifts per month
- Be able to make a one-year commitment

SELECTION PROCESS

Volunteers can begin the application process online at any time. Volunteer training occurs generally 1-2 times per year and a staff member will be in touch with more information about volunteer opportunities as soon as they hear from you.

The volunteer selection and training process includes:

- Submission of an application form
- Pre-screening via email
- In-person interview
- Completion of a vulnerable sector police check
- Completion of reference checks
- Completion of training sessions and mentoring shifts